

# VEHICLE ACCIDENT REPORTING KIT



## WHAT TO SAY WHEN AN ACCIDENT OCCURS



### DO NOT SAY

*"It's my fault."*

*"I am sorry."*

*(Unfortunately, people will interpret either of the above statements as an admission of guilt.)*

*"The City/County will take care of this."*

### OKAY TO SAY

*"Are you alright?"*

*"I regret this occurred."*

*"I will report this to my supervisor and our insurance representative."*

*"May I obtain some information from you to assist their investigation?"*

